



The Secretary
Listing Department,
BSE Limited,
1st Floor, Phiroze Jeejeebhoy Towers
Dalal Street, Mumbai 400001
Scrip Code: 540975

The Manager,
Listing Department,
The National Stock Exchange of India Ltd
Exchange Plaza, C-1, Block G
Bandra Kurla Complex
Bandra (East), Mumbai 400051
Scrip Symbol: ASTERDM

Dear Sir/Madam,

Sub: Investor Presentation for the quarter ended June 30, 2022

With reference to the captioned subject, please find enclosed the Investor Presentation on the Company's performance for the quarter ended June 30, 2022.

Kindly take the above said information on record as per the requirement of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Thank you

For Aster DM Healthcare Limited

Hemish Purushottam

Company Secretary and Compliance Officer



INVESTOR PRESENTATION

For the quarter ended 30th June 2022

Disclaimer

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VISION

A Caring Mission with a Global Vision to Serve the World with Accessible and Affordable Quality Healthcare.







We'll Treat You Well

Aster DM Healthcare – Evolution

Building the foundations

1987: Commenced operations as a single doctor clinic in Dubai

1995: Launched first specialty medical centre in Dubai



New geographies, segments and service offerings

2003: Expansion to new geography – Qatar (Clinics)

2005: Entry into hospital segment through Al Rafa Hospital (UAE)

2006: Entry into premium segment -Medcare Hospital (UAE)



2001: Commenced operations at MIMS Hospital in Kozhikode, Kerala

2008: Private Equity Investments: First Round



Brand "Aster" was formed, private equity investment, further expansion

2008-09: Entry into Oman - Al Raffah Hospital in Muscat (Oman), added another in Sohar (Oman)

2010: Consolidation of group's medical facilities under the brand Aster

2011: Minority stake in Sanad hospital (KSA); Acquisition of Medicom Pharmacy group (UAE)

2012: Medcare Orthopaedics and Spine Hospital (Dubai); Acquired Majority stake in Al Shafar Pharmacies (UAE)



2008: Acquired Majority stake in Prerana Hospital, Kolhapur

2012: Private Equity Investments: Second Round





Robust Growth across all segments and geographies; Rapid **Expansion in India**

2015: First clinic in Bahrain and in the Philippines

2016: Increased stake up to 97% in Sanad Medical Care (KSA)

2016: Medcare Women and Children Hospital (UAE)

2017: Medcare Hospital (Sharjah, UAE) and Aster Hospital in Doha, Qatar

2018: Aster Hospital - Qusais (Dubai, UAE)



2014: Acquired Management rights in Aster CMI Bengaluru

2014: Inaugurated Aster Medcity in Kerala 2014: Acquired majority stake in Sainatha Hospitals, Andhra Pradesh

2016: Acquired majority stake in Dr. Ramesh Hospital

2016: Acquired O&M rights in DM Wayanad Institute of Medical Sciences, Wayanad

2017: O&M contract with Rashtreeya Sikshana Samithi Trust

2018: Acquired majority stake in Sanghamitra Hospitals

Growth and Diversification into aligned businesses across geographies

2019: Acquisition of Cedars Hospital (Dubai, UAE) and Al Khair Hospital (Ibri. Oman)

2019: Acquired Wahat Al Aman Home Healthcare LLC

2020: Aster Hospital Sonapur - Dubai, U.A.E

2022: Aster Hospital, Sharjah



2019: Aster MIMS Hospital - Kannur, Kerala

2019: Aster RV Hospital - Bengaluru, Karnataka

2020: Aster Labs - Bengaluru, Karnataka

2021: Aster Whitefield Women & Children Hospital – Bengaluru, Karnataka

2021: Women & Children Wing at MIMS Kottakkal, Kerala

2021: Aster Pharmacy - India

2022: Aster Mother Hospital – Areekode, Kerala



Business Overview (Q1)

Hospitals

GCC: 14 **India: 15**

<<

One of the **Largest Private Healthcare** service providers operating in Asia (GCC & India)

Presence in 7 Countries

(UAE, Saudi Arabia, Qatar, Oman,

Bahrain, Jordan, and India)



5,293 Capacity Beds

4.6 Mn

Patient Visits

2,662 Cr

Revenue⁵

GCC: 1,260 India: 4,033

GCC.: 3.9 Mn

India: 0.7 Mn4



121 Clinics

GCC: 110 India: 11

<<

421 Pharmacies¹ 126 Labs & PEC³

GCC: 245 India: 176²

India: 126

<<

Largest Number of Medical Centers/Polyclinics in the GCC



GCC: INR 2,011 Cr India: INR 651 Cr



697 **Total Facilities**

Net Unit Additions in FY23 Q1 Total: 2 Hospitals (241 Beds) 50 Pharmacies | 1 Clinic | 3 **Satellite Labs**

One of the Largest **Chain of Pharmacies**

in the UAE



27,242* Human

Resources

Doctors⁶ : 3,441 Nurses : 7,901 Others⁷ : 12,384 Outsourced: 3,516

Notes:

- 1. GCC Retail Pharmacies includes Opticals
- Pharmacies in India operated by ARPPL under brand license from Aster
- As on 30th June 2022, India has 2 reference labs, 15 satellite labs, 109 patient experience centers (PEC)
- India patient visit count excludes pharmacy and lab visits
- Revenue shown above excludes other income; Revenue FY23 Q1 calculation with decimals; GCC = INR 2,011.13 Cr. India = INR 650.99 Cr., Consolidated = INR 2,662.12Cr

9 Patient Experience Centers

- The above shown doctor count includes professional fee doctors working in our India hospitals
- Other employee count in India includes the count of 392 which is for shared service support to GCC

*GCC: Doctors: 1,413 Nurses: 3,497 Others: 6,068 Outsourced: 1,039 India: Doctors: 2.028 Nurses: 4.404 Others: 6.316 Outsourced: 2.477

Geographical Footprint

United Arab Emirates H(9) C(96) P(222)

Kingdom of Saudi Arabia H(1)

Kerala H(6) C(2) P(45) L(5) PEC(53) Andhra Pradesh H(4) C(4) L(2)

Karnataka H(3) C(5) P(89) L(5) PEC(56)

Oman H(3) C(6) P(6)

Qatar H(1) C(6) P(5)

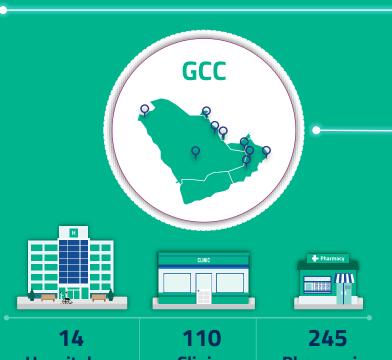
Bahrain C(2) P(2)

Jordan P(10)

Maharashtra H(1) L(2)

Telangana H(1) P(42) L(1)

Tamil Nadu L(2)



Hospitals

Centers

Clinics

H – Hospitals C – Clinics P – Pharmacies L – Labs PEC – Patient Experience

Pharmacies







15 Hospitals

11 **Clinics**

176¹ **Pharmacies**

126² Labs & PEC

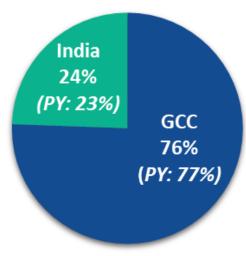
Pharmacies in India operated by ARPPL under brand license from Aster

INDIA

2 reference labs, 15 satellite labs, 109 patient experience centers

Aster DM Healthcare – Financial Overview

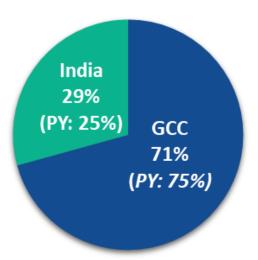
Revenue - FY23 Q1



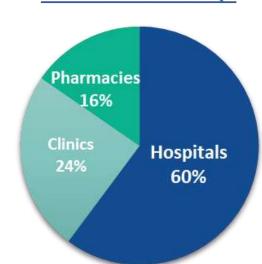
Revenue - FY23 Q1



EBITDA - FY23 Q1



EBITDA - FY23 Q1



Note:

- Revenue and EBITDA shown above excludes other income
- 2. Above shown percentage of revenue and EBITDA by hospitals, clinics and pharmacies are calculated based on gross segmental numbers before allocation of inter-segment revenue and unallocated corporate overheads
- 3. All the numbers above are post IndAS 116
- Percentages in bracket represent revenue and EBITDA for PY – Previous Year
- India Clinics which was previously classified under Hospitals, is now included under Clinics
- Wholesale Pharmacy which was previously classified under Hospitals, is now included under Pharmacies
- 7. India Labs are being classified under Hospitals

GCC Hospitals

UAE



Aster Hospital Mankhool Dubai CB:136 OB:118 2015, Leased



Aster Hospital Sonapur Dubai CB:35 OB:25 2020, Leased



Medcare Women and Children Hospital Dubai CB:111 OB:95 2016, Leased



Aster Hospital Qusais Dubai CB:158 OB:126 2018, Leased



Medcare Hospital Dubai CB:64 OB:55 2007, Leased



Medcare Hospital Sharjah CB:128 OB:100 2017, Leased



Cedars Hospital Dubai CB:20 OB:12 2019, Leased



Medcare Orthopaedics and Spine Hospital Dubai CB:33 OB:27 2012, Leased



Aster Hospital Sharjah CB:101 OB:75 2022, Leased

Oman



Al Raffah Hospital Muscat CB:72 OB:52 2009, Leased



Al Raffah Hospital Sohar CB:80 OB:62 2010, Leased



Ibri Hospital Ibri CB:31 OB:25 2019, Leased

Qatar



Aster Hospital Doha CB:61 OB:30 2017, Leased

Saudi



Sanad Hospital Riyadh CB:230 OB:192 2011, Owned

CB – Capacity Beds
OB – Operational Beds (Census)

India Hospitals

Kerala Cluster



Aster Medcity Kochi, Kerala CB: 704 OB: 539 2014, Owned



MIMS Kottakkal Kottakkal, Kerala CB:340 OB:263 2013, Owned



MIMS Kozhikode Kozhikode, Kerala CB:667 OB:526 2013, Owned



Aster Mother Hospital Areekode, Kerala CB: 140 OB:80 2022, O&M



MIMS Kannur Kannur, Kerala CB:302 OB:237 2019, Owned

Karnataka & Maharashtra Cluster



Aster CMI Bengaluru, Karnataka CB:495 OB:350 2014, O&M



Aster Whitefield Women and Children Hospital Bengaluru, Karnataka CB:49 OB:37 2021, O&M



Aster RV Hospital

Bengaluru,

Karnataka

CB:237 OB:166

2019, O&M

CB – Capacity Beds OB – Operational Beds (Census)

Andhra & Telangana Cluster



Dr Ramesh Main Centre Vijayawada, AP CB:159 OB:135 2016, Leased



Dr Ramesh Guntur Guntur, AP CB:350 OB:175 2016, Leased



Dr Ramesh Labbipet Vijayawada, AP CB:54 OB:50 2016, Leased



Dr Ramesh Sanghamitra Ongole, AP CB:150 OB:130 2018, Owned



Prime Hospitals – Ameerpet Hyderabad, Telangana CB:158 OB:112 2014, Leased

Hospitals: Pipeline Projects

	Hospitals - GCC	Location	Planned Beds	Expected Completion Year	Present Status	Owned / Leased/O&M
3	Aster Royal Hospital	Muscat, Oman	145	Q2 FY 2023	Finishing	Leased*
3	Aster Hospital	Doha, Qatar	60	Q4 FY 2024	Design	Leased

	Hospitals - India	Location	Planned Beds	Expected Completion Year	Present Status	Owned / Leased/O&M
30	Aster Capital Hospital (Phase 1)	Trivandrum, Kerala	350	FY 2026	Design	Owned
3	Aster Whitefield Specialty Hospital (Phase 2)	Bengaluru, Karnataka	275	Q4 FY 2023	Construction	Leased
(No	Aster MIMS Kasargod	Kasargod, Kerala	200	FY 2025	Design	Leased
₩	Aster KLE	Bengaluru, Karnataka	500	FY 2026	Design	O&M

Note: Plan to add 500-700 beds in India through O&M asset light model

^{*} Land leased and building constructed by Aster

The Aster DM Healthcare Edge

- Revenue contribution by GCC and Indian operations stand at 76% and 24% respectively
- GCC network leveraged to promote medical value tourism to India
- Sourcing of excellent and experienced medical professionals from India
- Relatively lower cost of debt in GCC (4.5%-5.0%), at consolidated level (5.5%-6.5%)¹

• Directors/officers with decades of healthcare experience

 Strong second line of management with managerial, healthcare and regulatory experience provides stability Proficient & Experienced Management Team

Synergies

Geographies

Across

 Revenue diversification from multigeography presence with targeted and stratified segment operations

- Heterogeneous brands Medcare, Aster and Access creating a mark across multifarious economic segments
- GCC operations engirdled by stable currencies pegged to US dollars, creating an inherent hedge to currency fluctuations

De-Risked Business Model



- Holistic healthcare solutions for people, 11 including primary, secondary, tertiary and quaternary care
- 29 Hospitals equipped with state-of-the-art equipment

Robust & Expansive Healthcare Ecosystem

- Extensive network of 121 clinics enabling patient-feeder structure
- Strategically located 421² pharmacies serving patients across geographies

Sturdy Performance Record

- Strong track-record of financial, operational, societal growth trajectory in GCC
- Brisk scaling-up of operations across segments and geographies
- India contribution both increasing and improving with additional capacity and maturing of assets

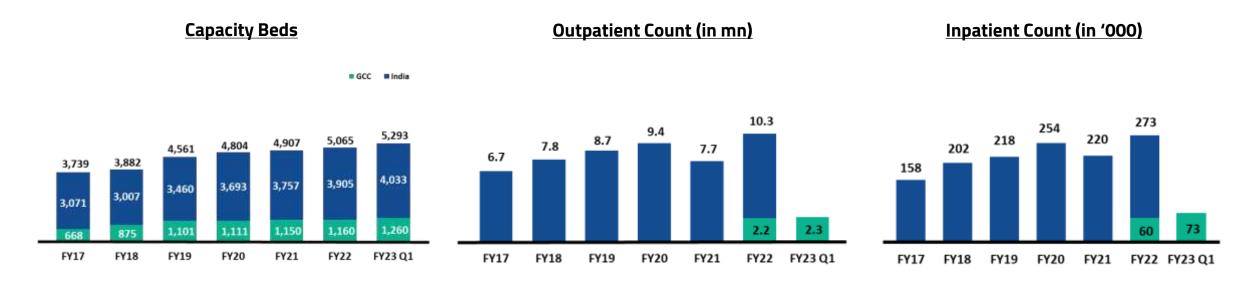
Asset-Light Business Model

- Combination of leased and owned assets, with concentration of leased assets for an asset light model
- All assets in GCC (except in KSA) are leased while India has a mix of owned, leased and O&M assets
- Established units in GCC exhibit higher average return on capital employed

Touchstone of Healthcare Practices

- Upholding the highest standards of patient care, echoed in numerous industry recognitions and patient endorsements
- 1. Cost of debt figures are for the quarter Q1 FY23
- 2. Includes 176 pharmacies in India operated by ARPPL under brand license from Aster

Historical Trends



..Coupled with capacity creation for further growth

# of Units	FY17	FY18	FY19	FY20	FY21	FY22	FY23 Q1
Hospitals	18	19	24	25	27	27	29
Clinics	96	101	114	117	115	120	121
Pharmacies - GCC	202	207	219	238	223	240	245
Pharmacies - India	-	-	-	-	8	131	176
Labs & PEC - India	-	-	-	_	13	114	126
Total	316	327	357	380	386	632	697

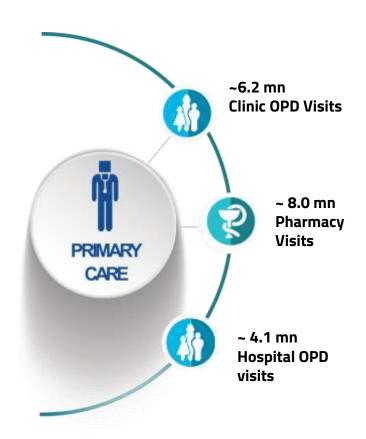
Note

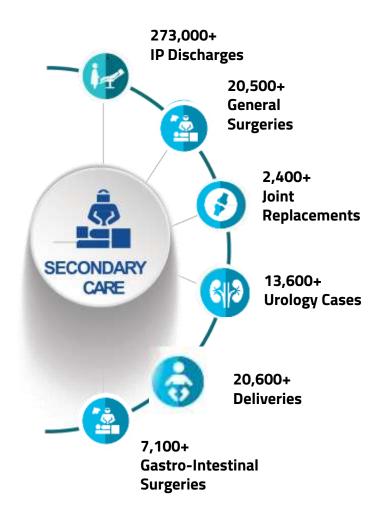
- 1. Out-Patient visits mentioned above does not include pharmacy visits
- 2. Capacity beds shown above excludes O&M beds of WIMS hospital which was included in bed count in the previous presentations
- 3. FY21 numbers have an impact of COVID
- Pharmacies in India operated by ARPPL under brand license from Aster
- 5. As on 30th June 2022, India has 2 reference labs, 15 satellite labs, 109 patient experience centers (PEC)

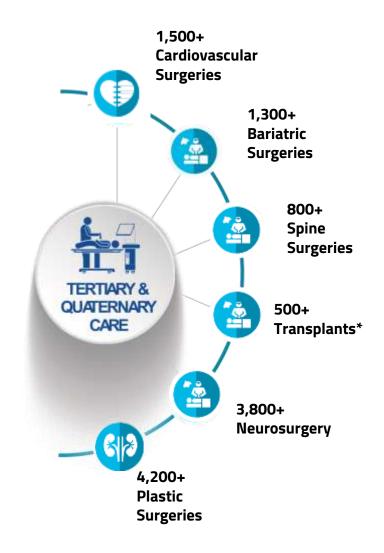


Aster - An Integrated Healthcare Provider

FY22 Operational Information







Note:

^{*}Transplants includes kidney, heart, liver, pancreas, etc.

Aster – A Healthcare Ecosystem

- Aster, over 35 years, has created a Healthcare Ecosystem across two geographical regions
- In GCC region, Aster's
 Primary Care Clinics
 act as the initial
 touchpoints in the
 patients' journey,
 while Pharmacies and
 Hospitals continue
 the care
- For complex Tertiary Care, patients are transferred to **Aster's** Hospitals in India



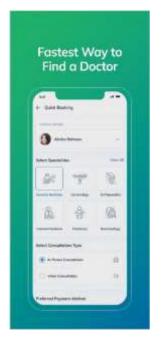
- Indian operations act as a source of talent (Doctors, Nurses, and other employees) to GCC operations
- Within GCC operations, Clinic Doctors have the opportunity to hone their surgical skills in Aster's Hospitals

Resource Talent Management

Digital Health

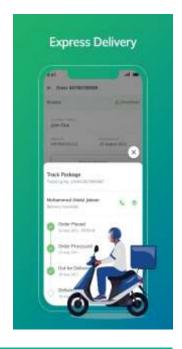
1Aster is ranked among the Top 10 Free Apps in Medical Category in the UAE in July 2022

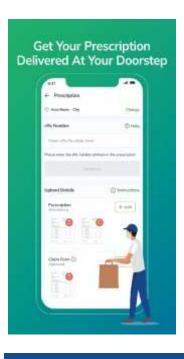


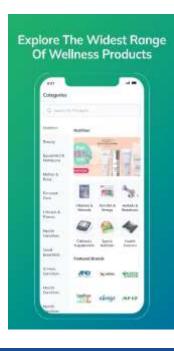












Virtual Care- Omni-channel app for Patient interface

- In-app registration, appointments booking & payments
- Tele-consultation & Prescription flow to online pharmacy
- Seamless integration with reports, allows patients to view all their patient data in the app
- 58K Total users, 9K new registrations, 3K In person consultations booked and 140+ Tele consultations done

Online Pharmacy

- Technology led approach with Omnichannel Fulfillment + Prescription deliveries with complete Insurance flows
- Express Delivery (90 mins) launched across Dubai & being scaled to all over UAE
- Launched on July 4th

Digital CRM

- Complex Data techniques and analyses backed hyper-personalized nudging technique for patients to take the next best action in their care cycle
- POC completed with incremental revenues of AED AED 3.1M for Pharmacies and 0.95M for Hospitals
- Program being scaled up to benefit 2.4M unique customers

Aster LABS

We'll Treat You Well



ORIGIN

Aster Labs was established in 2019, with one true preposition of providing THE TRUE TEST. THE TRUE TEST is the brand promise that every analysis will be most accurate -and help doctors to diagnose better and ultimately help patients recover faster. We have successfully served more than 1.5 Million (till March'22) patients from the inception.

LEGACY

Aster Labs is proud to inherit Aster DM's healthcare legacy of trust and quality healthcare expertise, of over 35 years, to provide service which is affordable and accessible to every Indian

FOOTPRINT

Having built strong presence in Karnataka & Kerala, Aster Labs has now expanded to Maharashtra, Tamil Nadu. Telangana and Andhra Pradesh. Current count is: 2 - Reference Labs

15 – Satellite Labs 109 – Patient Experience

Centers (PEC)

By March'23

- Further expansion into Maharashtra, Delhi, Tamil Nadu and Karnataka
- Labs to reach 33
- PEC to cross 300

ACCREDITATIONS

Our global reference lab in Bangalore is NABL Accredited to provide quality testing and lab reports to patients. Aster Labs was amongst the first NABL accredited private diagnostic chains in Bangalore to start Covid 19 tests in 2020. Currently Aster Labs has 12 NABL Labs and will increase this to 15 Labs by March'23

PORTFOLIO

With the latest technology and equipment, Aster Labs conducted more than 2500 tests in Clinical Biochemistry, Clinical Pathology, Cytopathology, Haematology, Histopathology, Cytogenetics, Flowcytometry, Microbiology & Molecular Biology. We have thoughtfully curated wellness packages for the respective consumer group which ranges for patients of all ages and gender

Aster PHARMACY (INDIA)

>> Aster Pharmacy opened India's 1st friendly neighborhood pharmacy in February'21 and are rapidly expanding

- >> Achieved the milestone of launching 150 stores in a span of 15 months
- >> Launched First set of Private Label products in March'22
- >> Provides facilities like prescription refill reminder, customer centric promotions, free home delivery
- >> Dr. Connect Program Connects the community doctors with Aster Pharmacy. Community Connect In Store & Cluster Camps
- Post Discharge Patient Connect Program to leverage from Aster ecosystem
- >> USPs Store ambience, prescription fulfillment, wide range of pharma & wellness products

Current

■ Initially to target 10 kms radius around Aster Hospitals in all cities for expansion.

■ 176* stores launched across 3 states.

- Karnataka 89 stores
- Kerala 45 stores
- Telangana 42 stores

Way Forward

Aster

- Strengthen Kerala & Telangana presence, Go To Market strategy for entering new markets
- Launch 175 new stores in FY23; cumulative number of stores by March'23 would be 300+
- Focus on Private Labels, FMCG and Wellness product sales to boost gross margins
- E-commerce foray towards mid of FY23

*176 pharmacies in India operated by ARPPL under brand license from Aster

GCC Healthcare – Unique traits



Source

- globalmediainsight.com
- 2. worldpopulationreview.com
- 3. omanohserver.com

Healthcare market in GCC states, which is mostly insurance driven, have developed certain unique traits due to the higher expat and working age population

<u>Prevalence of Primary and Secondary Healthcare Facilities (Private Sector)</u>

- > Due to lower % of older population, requirement of tertiary and quaternary care is relatively limited
- ➤ Due to lack of support systems (family, relatives, etc.) expat community travel back to their home countries for major health concerns
- > Hence private healthcare delivery is focused on primary and secondary healthcare
- ➤ Recently there has been a trend towards selective tertiary care focus in UAE, however this will remain proportionately lower
- ➤ Only Saudi Arabia, with its sizeable population of nationals is suitable for tertiary and quaternary care facilities

Seasonality of Patient Volumes

- ➤ Decline in volumes across hospitals, pharmacies and segments during the summer months in the GCC states
- ➤ Expats form a major proportion of the population in GCC states barring Saudi Arabia. During the extreme summer season and school holidays, a large amount of population leave the GCC region
- > Some doctors also travel back to their home country during this period as well
- > Impact visible across industries reflected particularly more in primary care facilities like clinics and pharmacies
- ➤ H1 and H2 revenues in GCC are usually split around ~ 45%-55% but the EBITDA split can vary as much as ~30% and 70% for H1 and H2
- ➤ Increase in revenue in H2 results in proportionately larger increase in profitability due to operating leverage
- > Seasonality variation consistently visible over several years, can be expected to continue

Aster - Awards & Service Excellence

Dr. Azad MoopenChairman & Managing
Director



- Recipient of the "Padma Shri" Award, the 4th highest civilian award by the Government of India for being recognized across countries for his contributions in 2011
- Honored with the 'Pravasi Bharatiya Samman' by the Government of India in 2010
- Awarded by Harvard Business Council for Organizational Excellence in 2021
- Honored with the prestigious 'Lifetime Achievement Award' at 10th FICCI Healthcare Excellence Awards in 2018
- Honored with a Doctorate for Philanthropy by Amity University in 2022



Alisha Moopen
Deputy Managing
Director



- Elected by World Economic Forum as a Young Global Leader
- Harvard Business Council International Executives' Award 2020 (Diamond Level)
- Featured in the Most Influential Women in the Arab World list by CEO Middle East magazine in 2018
- Selected as one of the Top Next Generation Indian Leaders by Forbes Middle East magazine in 2018
- Business Today's Most Powerful Women Award 2019
- The Economic Times 40 under Forty: India Inc's Top Young Leaders for 2021



6 JCI AccreditedHospitals



Canadian Accreditation for

Aster Hospital Mankhool, Qusais and Day Care Surgery Centre in UAE



All Aster Hospitals in India have **NABH** and **NABL** Accreditations



Home Care (India & GCC)



Aster Sanad Hospital holds

"Saudi Central Board for Accreditation for Healthcare Institutions (CBAHI)"

Accreditation



Aster & Medcare recognized among Top 100 World's Greatest Brands in Asia & GCC



HIMMS Accreditation (Stage 6) for Aster Mankhool

Aster - Awards



UAE Innovation Award Aster Hospitals, UAE



Dubai Quality Award

DQA - Medcare Hospital **DQAA** - Aster Primary Care Centers,
Aster Pharmacy, Aster Hospital
Mankhool, Medcare Orthopaedics
and Spine Hospital



ICC Healthcare Excellence AwardsAster CMI, Aster Medcity and Aster
Prime Hospital



World Stroke Association Rating

Excellence in Stroke Care MIMS Calicut (Diamond Status) Ramesh Hospitals (Gold Status)



International Best PracticesAster DM Healthcare



ACE recognition by CAHO for CSSD Aster CML & RV



Times All India Multispecialty
Hospitals Ranking Survey 2021
Aster Medcity, Aster CMI and Aster RV



IHF

Aster DM Healthcare, Aster Hospital -UAE, Medcare Hospital Dubai, Medcare Women and Children Hospital, Aster Clinic UAE, Al Raffah Hospital Muscat, Sanad Hospital



The Economics Times Healthcare AwardsAster DM



Newsweek World's Best Hospitals

Aster Medcity, Aster CMI and Aster Hospitals, UAE



FICCI Aster Medcity



Harvard Business Council Awards

Aster DM outstanding efforts at battling COVID-19



Outlook's Best Hospital Ranking 2022

Aster Medcity & Aster CMI



LinkedIn ranks **Aster** among **Top 5** preferred employers in the UAE



Dubai Service Excellence

Aster Pharmacy



Aster has been ranked at No.155 by Financial Express's All India ranking of top 1000 companies. It is the second healthcare provider to be ranked among the top 200



Golden Peacock Award for undertaking significant initiatives to enhance reputation, governance and sustainability practices and for creating new benchmarks



Smart Innovation Awards 2022

Aster Hospitals, UAE

OPERATIONAL AND FINANCIAL OVERVIEW



Clinical Highlights - FY23 Q1

India

- The Cardiothoracic & Vascular Surgery team of Aster Medcity implanted the first open heart suture less aortic valve Perceval (the first of its kind in Kerala) in a 55-year-old lady. The Perceval is a game-changer when it comes to the minimally invasive aortic valve as it alleviates the high cost associated with a TAVI
- A 38 year old female patient who lost nose tissue during a dog bite was treated by the Plastic Surgeon in Aster CMI. The nasolabial flap was used to reconstruct the outer skin of the nose and Integra dermal substrate was used for the nasal inner lining.
- > The Neurosurgery team of MIMS Calicut did the 4th generation pipeline embolization with shield technology for treating two cerebral aneurysms. These are the 1st two cases reported in Kerala and the fifth and sixth in India
- > The Interventional Radiology & Interventional Cardiology doctors performed Aortic stenting in a post-liver transplant patient who had type B aortic dissection at Aster CMI
- > A multidisciplinary clinic for Prader Willi Syndrome (involving multiple specialists) was held at Aster CMI with 13 children in the pilot project
- > The youngest cochlear implant recipient aged 9 months was implanted at Aster RV. This is the first model of Med-El Synchrony and Rondo 3 implant system in Karnataka

GCC

- Minimally-invasive TEVAR procedure successfully conducted by Interventional Cardiologists at Aster Mankhool
- The cardiothoracic team at Aster Hospital, Qusais conducted a total arch and ascending aorta replacement on a patient with Stanford Type-A aortic dissection arising in the proximal aortic arch with upper body malperfusion
- > A patient with Stanford Type-A Aortic Dissection arising in the Proximal Aortic Arch with Upper Body Malperfusion was treated by Total Arch and Ascending Aorta Replacement by the Cardiothoracic team at Aster Qusais
- MOSH Orthopedic team conducted two high-risk scoliosis surgeries, one of these cases being a known patient with cerebral palsy and epilepsy making anesthesia management very challenging

Revenue and Profitability Snapshot – FY23 Q1

Revenue from Operations

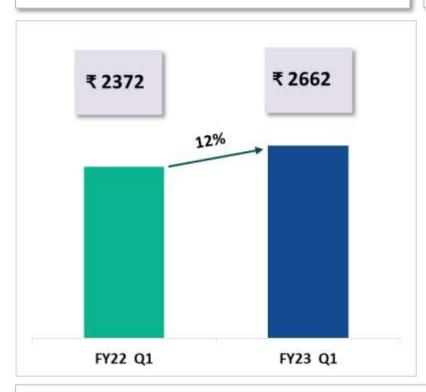
Revenue excluding new hospitals⁴ is Rs.
 2,653 Crs. (Growth of 12 %)

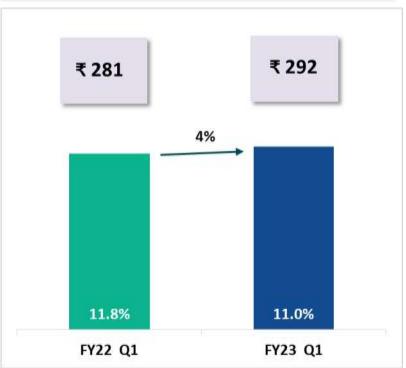
EBITDA (excl. Other Income)

EBITDA excluding new hospitals⁴ is Rs. 312 Crs. (Growth of 11 %)

PAT (Post-NCI)

 PAT (Post-NCI) excluding new hospitals⁴ and one-time other income is Rs. 77 Crs. (Growth of 74 %)







Constant currency growth of Revenue, EBITDA and PAT (Post-NCI) is 9%, 1% and 49% respectively

Notes:

- 1. Above financials are presented in INR Crore
- 2. Percentages mentioned inside the bars are % to revenue excluding other income
- 3. All the numbers above are post IndAS 116
- 4. Aster Hospital Sonapur Dubai, Aster Hospital Sharjah and Aster Mother Hospital Areekode were not present in FY22 Q1 and are classified as new hospitals

Geography – wise Financial – Snapshot – Quarterly

	GCC			INDIA			CONSOLIDATED		
	FY22 Q1	FY23 Q1	Gw (%)	FY22 Q1	FY23 Q1	Gw (%)	FY22 Q1	FY23 Q1	Gw (%)
Revenue (₹)	1,822 Cr	2,011 Cr	10%	550 Cr	651 Cr	18%	2,372 Cr	2,662 Cr	12%
EBITDA (₹)	210 Cr	208 Cr	-1%	71 Cr	84 Cr	18%	281 Cr	292 Cr	4%
PAT (Post-NCI) (₹) 46 Cr 49 Cr 8%		-1 Cr	19 Cr		44 Cr	69 Cr	54%		

- Revenue growth excluding Covid testing in GCC was 18% YoY; Contribution of Covid testing revenue has reduced from 16% in FY22 O1 to 4% in FY23 O1
- ➤ In India, revenue growth excluding Covid vaccination revenue is 26%

Notes:

- 1. Revenue and EBITDA shown above excludes other income
- 2. Revenue FY23 Q1 calculation with decimals: GCC = INR 2,011.13 Cr, India = INR 650.99 Cr., Consolidated = INR 2,662.12 Cr
- 3. EBITDA FY23 Q1 calculation with decimals: GCC = INR 208.21 Cr, India = INR 83.89 Cr., Consolidated = INR 292.10 Cr
- 4. PAT (Post-NCI) FY23 Q1 calculation with decimals: GCC = INR 49.39 Cr, India = INR 19.15 Cr., Consolidated = INR 68.54 Cr
- 5. All the numbers above are post IndAS 116

Geography – wise Business – Snapshot - Quarterly

	G	GCC		DIA	CONSOLIDATED	
	FY22 Q1	FY23 Q1	FY22 Q1	FY23 Q1	FY22 Q1	FY23 Q1
Total Capacity Beds	1,151	1,260	3,757	4,033	4,908	5,293
Operational Beds (Census)	978	994	2,692	2,993	3,670	3,987
Operational Beds (Non-Census)	173	266	632	820	805	1,086
Available Capacity Beds	0	0	433	220	433	220
ALOS (Days)	2.0	2.0	4.5	3.4	3.6	2.9
Occupancy	49%	51%	70%	63%	65%	60%
Outpatient Visits	~0.48 mn	~0.49 mn	~0.37 mn	~0.61 mn	~0.85 mn	~1.10 mn
In-patient visits	21,150 +	22,900+	38,450 +	50,300+	59,600 +	73,250+
ARPOBD (INR)	187,800 +	194,250+	30,500 +	36,300+	61,500 +	69,250+

Notes: 1. Occupancy is calculated based on Operational Beds (Census)

^{2.} Above details are for hospitals and does not relate to clinics and pharmacies

Geography – wise Business – Snapshot – Quarterly

	KERALA		KARNATAKA & MAHARASHTRA		ANDHRA & TELANGANA		TOTAL	
	FY22 Q1	FY23 Q1	FY22 Q1	FY23 Q1	FY22 Q1	FY23 Q1	FY22 Q1	FY23 Q1
Total Capacity Beds	1,894	2,153	967	1,009	896	871	3,757	4,033
Operational Beds (Census)	1,401	1,645	644	746	647	602	2,692	2,993
Operational Beds (Non-Census)	308	460	239	255	85	105	632	820
Available Capacity Beds	185	48	84	8	164	164	433	220
ALOS (Days)	4.2	3.3	4.9	3.2	4.8	3.8	4.5	3.4
Occupancy	77%	73%	74%	54%	53%	46%	70%	63%
Outpatient Visits	~0.23 mn	~0.41 mn	~0.08 mn	~0.14 mn	~0.06 mn	~0.06 mn	~0.37 mn	~0.61 mn
In-patient visits	22,950+	32,200+	8,950+	11,450+	6,550+	6,600+	38,450+	50,300+
ARPOBD (INR)	28,850+	33,750+	33,350+	48,100+	31,850+	30,000+	30,500 +	36,300+

Notes: 1. Occupancy is calculated based on Operational Beds (Census)

2. Above details are for hospitals and does not relate to clinics

Segmental Performance FY23 Q1

FY23 Q1	GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals & Clinics	India - Labs & Wholesale Pharmacy	Unallocated & Eliminations	Total
No. of Business Units (#)	14	110	245	H-15 & C-11	L-126	NA	521
Operational Beds (#)	994	NA	NA	2,993	NA	NA	3,987
Occupancy (%)	51%	NA	NA	63%	NA	NA	60%
In-patient Counts ('000)	22.9	NA	NA	50.3	NA	NA	73.3
Out-patient Visits (mn)	0.5	1.2	2.2	0.6	NA	NA	4.5
Revenue (INR Cr)	913	538	660	627	42	(119)	2,662
EBITDA (INR Cr)	133	91	58	99	(8)	(81)	292
EBITDA Margin (%)	14.5%	17.0%	8.8%	15.7%			11.0%
Adjusted EBITDA Margin ⁴ (%)	16.3%	NA	NA	16.6%	NA	NA	11.8%

Adjusted EBITDA Margin ⁴ (%)	16.3%	NA	NA	16.6%	NA	NA	11.8%
FY22 Q1	GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals & Clinics	India - Labs & Wholesale Pharmacy	Unallocated & Eliminations	Total
No. of Business Units (#)	13	106	223	H-14, C-9	L-17	NA	382
Operational Beds (#)	978	NA	NA	2,692	NA	NA	3,670
Occupancy (%)	49%	NA	NA	70%	NA	NA	65%
In-patient Counts ('000)	21.2	NA	NA	38.5	NA	NA	59.6
Out-patient Visits (mn)	0.5	1.3	1.8	0.4	NA	NA	4.0
Revenue (INR Cr)	842	550	508	549	22	(100)	2,372
EBITDA (INR Cr)	130	100	44	84	(2)	(75)	281

8.7%

GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals & Clinics	India - Labs & Wholesale Pharmacy	Unallocated & Eliminations	Total
8%			31%			23%
2%	-12%	23%	67%			13%
8%	-2%	30%	14%			12%
2%	-9%	32%	18%			4%

- GCC Hospitals constant currency growth of Revenue and EBITDA is 4% and -2% respectively.
- GCC Clinics constant currency growth of Revenue and EBITDA is -6% and -13% respectively.
- GCC Pharmacies constant currency growth of Revenue and EBITDA is 24% and 26% respectively.
- GCC Clinics growth excluding Covid testing revenue is 26%

Notes:

EBITDA Margin (%)

- 1. Revenue and EBITDA shown above excludes other income
- 2. Financial details of Oman and Qatar Pharmacies are clubbed with GCC Clinics segment

15.4%

- 3. Wahat (Homecare) Revenue considered under Hospital segment
- 4. Aster Hospital Sonapur Dubai, Aster Hospital Sharjah and Aster Mother Hospital Areekode were not present in FY22 Q1 and are classified as new hospitals; Adjusted EBITDA Margin excludes these hospitals

11.8%

- 5. All the numbers above are post IndAS 116
- 6. As on 30th June 2022, India has 2 reference labs, 15 satellite labs and 109 patient experience centers (PEC)

18.3%

7. As on 30th June 2021, India has 1 reference lab, 4 satellite labs and 12 patient experience centers (PEC)

Maturity Wise Hospital Performance – GCC FY23 Q1



GCC hospitals 0-3 Years: Aster Hospital Sharjah, Cedars Hospital (UAE) and Aster Hospital Sonapur Note: 1. Revenue and EBITDA shown above excludes other income 2. Above financials are presented in INR Crore 3. Wahat (Homecare) Revenue is considered under Hospital segment 4. All the numbers above are post IndAS 116

Maturity Wise Hospital Performance – India FY23 Q1



India hospitals 0-3 Years: Aster Mother Hospital Areekode and Aster Whitefield Women and Children Hospital Note: 1. India Clinics, Labs and wholesale pharmacy operations are not included in Revenue and EBITDA shown above

^{2.} Wayanad Institute of Medical Sciences (WIMS) details are not included above. Considering WIMS, count of hospitals in India is 15

^{3.} Revenue and EBITDA shown above excludes other income; All the numbers above are post IndAS 116

Financial Summary – Profitability Statement

Particulars (INR Cr)	FY22 Q4	FY22 Q1	FY23 Q1	Y-o-Y Gw%	Q-o-Q Gw%
Revenue from operations	2,728	2,372	2,662	12%	-2%
Material consumption	703	714	812		
Doctors cost	542	483	560		
Employee cost (excl. doctors)	542	462	607		
Laboratory outsourcing charges	55	73	16		
Other expenses	423	359	375		
EBITDA (excl. other income)	463	281	292	4%	-37%
EBITDA %	17.0%	11.8%	11.0%		
Depreciation & Amortization	170	153	175		
EBIT	292	128	117	-8%	-60%
EBIT %	10.7%	5.4%	4.4%		
Add: Other income	22	8	37		
Finance cost	62	66	69		
Share of loss (profit) of equity accounted investees	2	(1)	0		
PBT	250	70	85	21%	-66%
Income tax	4	11	5		
PAT	246	60	80	34%	-68%
PAT %	9.0%	2.5%	3.0%		
Non controlling interest	19	15	11		
PAT (Post-Non Controlling Interest)	226	44	69	54%	-70%
PAT (Post-Non Controlling Interest)%	8.3%	1.9%	2.6%		
Earnings per share - Not Annualised (Face value of INR 10 each)					
Basic (INR)	4.55	0.89	1.38		
Diluted (INR)	4.55	0.89	1.38		

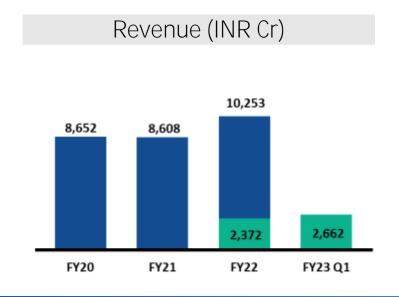
ndia (in INR Cr)	As at Mar 31, 2022	As at Jun 30, 2022
Gross Debt	431	439
Less: Cash, Bank Balance and Current Investments	112	81
let Debt	319	359

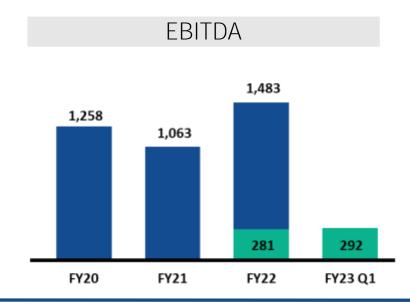
GCC (in USD mn)	As at Mar 31, 2022	As at Jun 30, 2022
Gross Debt	233	218
Less: Cash, Bank Balance and Current Investments	36	29
Net Debt	197	189

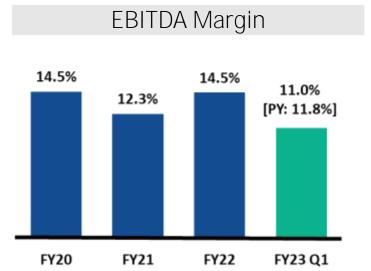
Consolidated (INR Cr)	As at Mar 31, 2022	As at Jun 30, 2022
Gross Debt	2,192	2,159
Less: Cash, Bank Balance and Current Investments	386	313
Net Debt	1,806	1,847

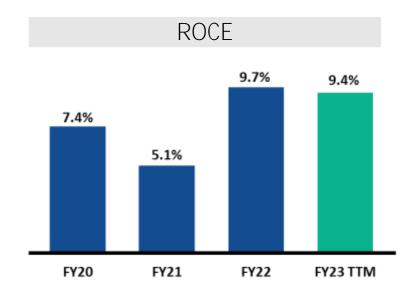
Balance Sheet – Conversion Rates 31-Mar-2022 : 1 USD = 75.5874 INR 30-Jun-2022 : 1 USD = 78.8281 INR

Consol Trends - I





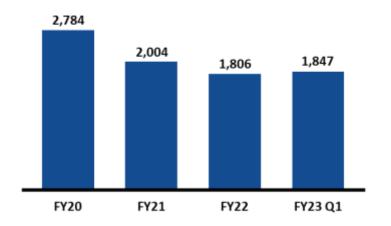




EBITDA numbers are Post IndAS116 FY21 numbers have an impact of COVID

Consol Trends - II

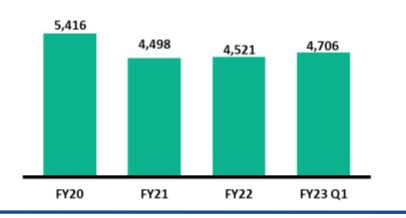
Net Debt (excl. Lease Liabilities) (INR Cr)



Net Debt (excl. Lease Liabilities)/EBITDA



Net Debt (incl. Lease Liabilities) (INR Cr)

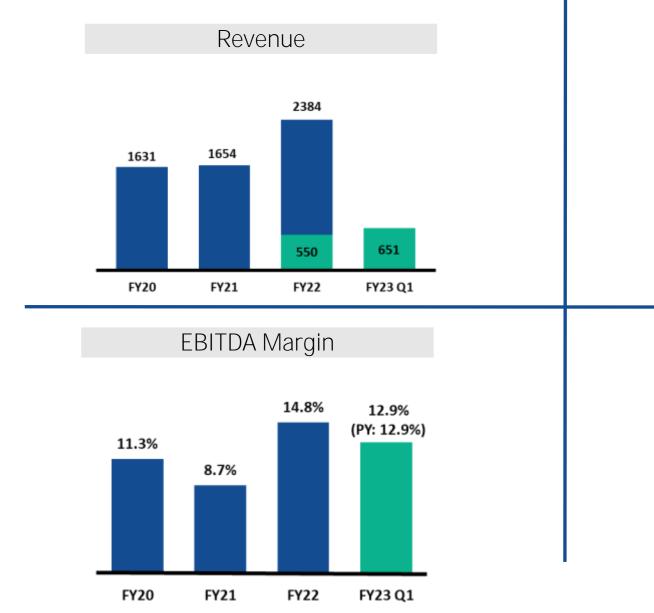


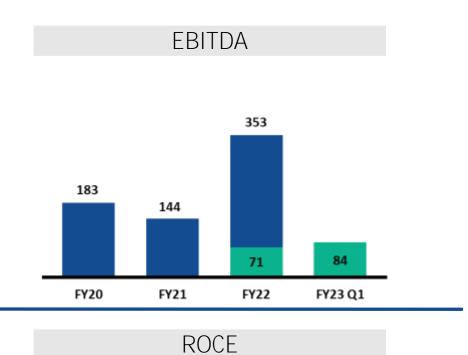
Net Debt (incl. Lease Liabilities)/EBITDA*

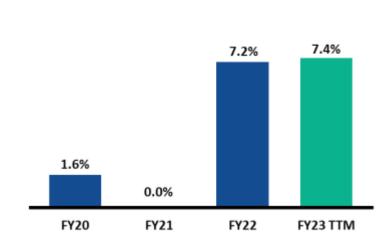


^{*} Post IndAS 116 FY21 numbers have an impact of COVID

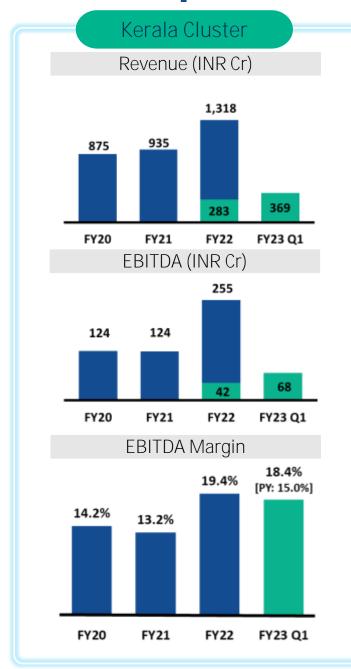
India: Financial Trends

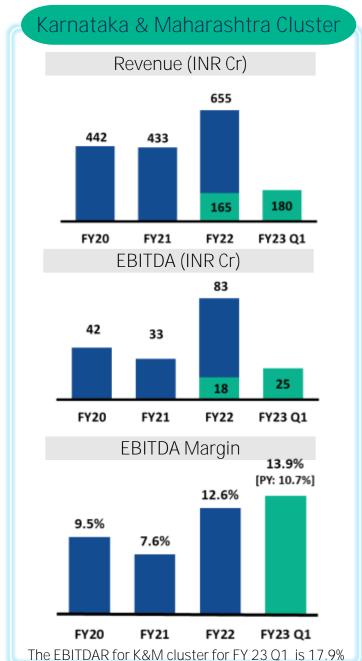


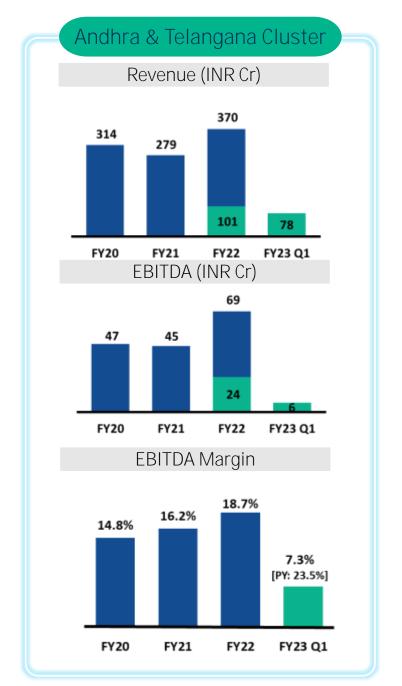




India Hospital & Clinics Cluster-Wise Trends









GCC Strategy

The pandemic allowed us to reflect and reinvent certain processes at all the locations. Enhanced use of digital means made us explore the power of digitization. We have launched Aster Digital Initiative with a strong focus on foundational and growth levers. Initiatives like Virtual Care (Teleconsultation), Radiology consolidation, e-Pharmacy, Laboratory consolidation, Chronic Disease Management, Digital Data Lake etc. are at advanced stages of implementation. We have created a dedicated vertical with experienced leadership to develop and grow this new stream of efficiency and revenue for Aster. Use of integrated data bases, common format for Electronic Medical Records, Integrated Systems and Single Sign On for Patients will better their experience and create a more unified data base for patient care

Further on the digital levers, we discovered that remote working could provide higher level of efficiencies productivity and without compromising quality of output. This propelled our ambition to set up a Shared Services Centre - Aster Global Centre, where in our specialized Centre of Excellence teams across Revenue Cycle Management (RCM), Finance, Human Resource, Procurement and Technology can be supported from Bangalore and Calicut centers. This is likely to give us advantages of cost and operational efficiency through use of Centre of Excellence and Automation through Robotic Process Automation (RPA) and Machine Learning (ML). We expect this to yield significant gains to business in the coming years

Strengthening of our medical tourism network

- To further strengthen integration of GCC & India operations to provide consistent quality experience to patients across geographies
- To position our premium segment Medcare hospitals as service provider of choice for affluent international patients travelling to Dubai for medical tourism; Strategy in-line with Dubai government's medical tourism strategy with a vision of making us a globally recognized destination for elective health and wellness treatments

Cost Optimization

- Back office integration across strategic business units
- Clear demarcation of medical and non-medical activities in hospitals/clinics and re-allocation of activities accordingly
- Centralization of purchases to utilize our economies of scale

India Strategy

The current central government has focused significantly on continuous reformation that impacts the health sector. Some of the landmark reforms have been:

- 1. Launch of PM-JAY Ayushman Bharat **World's** largest health insurance scheme covering citizens. This will act as a huge catalyst to increase healthcare spending within the country
- 2. Roll out of the Clinical Establishment Act across all States to bring in a minimum quality of care
- 3. Reformation of the Medical Council of India, which has morphed into the National Medical Commission, with an eye to increase the total number of graduate and post graduate doctors
- 4. Launch of the National Digital Health Mission in August'20, which creates a policy framework for issues like data privacy, data portability and archiving of information. This could have a transformative impact across decades
- 5. The regulations opening on telemedicine which was done in early 2020's in line with the pandemic
- 6. Pandemic specific measures including increased budget allocations to improve infrastructure and vaccinate entire population, increase domestic capacity for manufacturing not just vaccines, but also **PPE's**, ventilators, etc.

Aster DM Healthcare hopes to leverage its extensive experience of working in a 100% insurance market in the GCC to derive better margins due to the increasing share of Insurance segment in the Indian market

In line with focus on derisking business – target of 40%-50% of overall revenues in the next 3-4 years

Focus on large format hospitals in Tier 1 cities – Hospitals in Tier 1 cities estimated to deliver superior EBITDA margins



geographically well positioned for medical tourism from the GCC states, MENA region and South-East Asia

India is

GCC network leveraged to promote medical value tourism to India operations

Increase focus on asset light retail models like diagnostics, pharmacy distribution, home care and big thrust towards virtual care platforms

Focus on
hospital driven
operating
model vs
'Superstar
doctor' driven
operating
model

Aster
DM
Hospitals
consistently
amongst the
top in google
rankings and
patient
endorsements –
Visibly growing
appreciation in
India for quality
healthcare, clinical
excellence and

patient service

ESG: Committed to UN Sustainable Development Goals

Aster's ESG Materiality Assessment

At Aster we have used the GRI standards materiality
assessment methodology to identify and report important
subjects in the context of the healthcare sector, our business
model, environmental and social effects and stakeholder
expectations which has helped us mitigate risks and
maximize possibilities for development.

- We have referred to the UNSDGs and standards like GRI, Dow Jones sustainability index
- We have developed and approved a formal materiality matrix

Economic



GRI 201: Economic Performance

Social



GRI 303: Water GRI 306: Effluent and

Environment

GRI 302: Energy

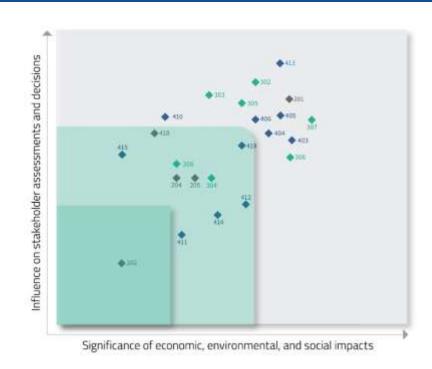
Waste

GRI 305: Emissions

GRI 307:

Environmental compliance

GRI 413: Local communities
GRI 405: Diversity and equal opportunity
GRI 404: Training and education
GRI 403: Occupational health and Safety
GRI 406: Non-discrimination



Aster's commitment to UNSDG

The 17 Sustainable Development Goals are considered as the blueprint to achieve a sustainable future for all, it is important that we all work together to achieve them by 2030. At Aster, we have identified the goals relevant to our operations, and we are working towards their attainment.



Providing accessible quality healthcare is at the core of our corporate purpose. Aster is providing free of cost healthcare facilities to economically weaker sections such as Community Dialysis Centers- Free and Subsidized Dialysis, Treatment subsidies and through Aster volunteers Mobile Medical Services.



Aster DM Healthcare has set up Aster Innovation and Research Centers in GCC and India. Multiple centers of excellence have been established across our hospitals.



DM Education and Research Foundation and MA Moopen School for special needs are providing educational support to the community, while programs like CME and AI Tadrib are providing training opportunities for our employees and healthcare sector workers.



Aster embraces diversity with employees from 70+ different nationalities. We do not discriminate on physical ability; we have 132 employees who are people of determination and 57% of our people are women.



At Aster, women constitute 57% of employees including several important and senior positions have women representation.



At Aster, we have integrated energy and water-efficient technologies within our operations. Moreover, we have reduced the consumption of paper and water across our operations.



Reducing our domestic water consumption and promoting water savings is a key goal across our hospitals and clinics and is monitored closely. Water-efficient fixtures and faucets are installed. Additionally, we have installed several Sewage Treatment Plants and are using the treated water for flushing and irrigation.



Climate action is on top of our agenda. Our main emissions come from electricity consumption, desalinated water consumption and transportation. We have also undertaken several energy efficiency measures, water optimization, and fuel consumption in transportation of our employees,



We have made significant progress in integrating renewable energy into our operations. Furthermore, we have initiated installation of 1.4 MWp solar PV at four hospitals in Dubai.



During the FY21-22 Aster partnered with 70 organizations in India and 44 organizations in the UAE to enhance the reach of our CSR activities.



In FY 21-22, Aster had 25,806 employees. We ensure that we provide remuneration to our employees at par with the industry standards and frequently employ third parties to advise on this matter.

Aster's alignment with SASB to focus on material issues

Dimension	Issue
Environment	Efficient utilization of energy
	Optimizing water use
	Climate Care
	Embracing circular economy
Social	Our people- Health and Safety, engagement, Diversity and Inclusion
	Volunteering program
	Response to COVID-19
	Patient welfare
	Access and Affordability
	Product quality and safety
Governance	Business Ethics
	Data protection and Security
	Whistle-blowing mechanism
	Employee management policies and procedures



Aster DM Healthcare - ESG update



Environment

- Embedded Environmental parameters (energy emission, water and biodiversity under CSR policy) and environmental targets available
- Hospital wise electricity consumption data reported with 4.0 GWH electricity saved across 7 Aster hospitals
- Numerous initiatives taken to reduce energy consumption with reporting on hospital wise energy reduction achieved
- Set mitigation targets for annual reduction in GHG emissions and carbon footprint by 2025
- Working to reduce water consumption through use of technology and creating awareness with 27,600 kiloliters water consumption reduced across 11 Aster hospitals.
- 268,983+ Kilo-liters treated sewage effluent used.
- Target set to reduce the use of single usage plastic water bottles to zero
- Switched over from plastic to paper bags at Aster pharmacy irrespective of financial implications



Socia

- Code of Conduct policy is available and committed to providing employees with a safe working environment
- Information on gender ratio and women participation in several committees is publicly reported with 57% of workforce being women
- The company ensures that no person under the age of 18 is employed to work
- 70+ nationalities working with Aster
- 33% increase in the Aster Volunteer registrations from the previous year.
- Developed policies and procedures to handle specific health and safety issues depicted by colors to standardized safety protocols across hospitals
- 3 Million+ lives touched through CSR initiatives
- 900,736 COVID-19 support beneficiaries
- 18 crore + treatment support provided
- 224,466 people benefitted through free and subsidised Dialysis.



Governance

- The criteria for conducting the performance evaluation of the individual Directors, Committees of Board, Chairman and the Management has been formulated
- A digital transformation committee has been formulated to track, access and approve initiatives linked to technological achievements
- 100% eligible employees underwent the performance evaluation cycle
- Ethics line in place to report Whistleblowing and other incidents that are fully investigated maintaining utmost confidentiality
- 100% compliance for the Code of conduct policy
- Recognized by Chartered Institute of Procurement & Supply in accordance with Aster DM Healthcare's efforts to deploy ethical practices matching global standards across our network in seven countries.

Aster – ESG Strategy

Current ESG practices

ESG Pillars identified in Sustainability Report ESG Policy and ESG Risk framework approved by the Aster Board

Board level ESG commitment

External engagement for gap assessment of Aster's sustainability report against global frameworks

Next steps

- External Assurance of Aster's sustainability report is currently in progress
- Formulation of the ESG committee
- Regular engagement with key stakeholders to provide them with periodic ESG updates ensuring alignment with stakeholder expectations
- Introduction of Diversity and Inclusion committees at sub-vertical level
- Setting up a monitoring system to track and improve environmental data
- Further improve Aster's sustainability reporting to increase transparency and be compliant with BRSR requirements

Aster Leadership Team



Dr. Azad MoopenFounder, Chairman &
Managing Director



Alisha MoopenDeputy Managing Director



T. J. WilsonGroup Head - Governance & Corporate Affairs, GCC



Sreenath ReddyGroup Chief Financial Officer



Fara Siddiqi Group Chief Human Resources Officer



Dr. MalathiGroup Chief Medical &
Quality Officer



Veneeth Purushotaman
Group Chief Information
Officer



Brandon RowberryCEO - Digital Health



Amitabh Johri
Chief Financial Officer GCC



Dr. Shanila LaijuChief Executive Officer,
Medcare Hospitals &
Medical Centers



Dr. Sherbaz BichuChief Executive Officer,
Aster Hospitals & Clinics - UAE



Bala NS
Chief Executive Officer,
Aster Pharmacies – UAE &
Jordan



Farhan Yasin
Regional Director - Kerala
Cluster & Oman Cluster



Dr. Nitesh ShettyRegional Director - Karnataka
& Maharashtra Cluster



Devanand K TRegional Chief Executive

Officer-Telangana, Andhra

Pradesh



Sunil Kumar M RHead Of Finance - Aster India



Anindya Chowdhury Chief Executive Officer - Aster Labs



Ramakrishna D Chief Executive Officer - Aster Pharmacy India

Aster Board of Directors



Dr. Azad MoopenChairman and Managing Director



Alisha Moopen
Deputy
Managing Director



T. J. WilsonNon-Executive Director



Anoop MoopenNon-Executive
Director



Shamsudheen Bin Mohideen Mammu Haji Non-Executive Director



Daniel Robert MintzNon-Executive Director



Prof. Biju VarkkeyIndependent Director



Sridar Arvamudhan Iyengar Independent Director



Dr. Layla Mohamed Hassan Ali Al Marzooqi Independent Director



Chenayappillil John George Independent Director



James Mathew
Independent Director



Wayne Earl Keathley Independent Director



Thank You

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